

## Program Eligibility and Guidelines

- Eligibility is limited to residential homes only; commercial properties are not eligible.
- Applicant must currently own a home **built in 1994 or earlier** and have a City of Plano water utility account in good financial standing for the property where the toilet(s) were installed.
- All purchases must be made from a retailer located within the City of Plano.
- Completed applications must be received by the City of Plano within 120 days of purchase date.
- **Only new, WaterSense® labeled high efficiency (1.28 gallons per flush or less) toilets are eligible for a rebate.** The list of WaterSense® labeled high efficiency toilets is available online at [www.epa.gov/watersense/products/toilets.html](http://www.epa.gov/watersense/products/toilets.html).
- The City of Plano reserves the right to terminate or modify the water conservation rebate program at any time.

## Process

- The City of Plano will issue a credit to the water utility account in the following amounts:
  - \$100 credit for the 1<sup>st</sup> high efficiency toilet
  - \$75 credit for the 2<sup>nd</sup> high efficiency toilet
  - \$50 credit for the 3<sup>rd</sup> high efficiency toilet
- Resident must purchase and install a WaterSense® labeled toilet. Look for the WaterSense® logo (pictured to the right) to ensure a toilet meets criteria. The list of WaterSense® labeled high efficiency toilets is available online at [www.epa.gov/watersense/products/toilets.html](http://www.epa.gov/watersense/products/toilets.html). The toilet(s) do not have to be installed by a licensed plumber to qualify for the rebate.
- Completed applications and proof of purchase (store receipt, licensed plumber invoice, etc.) must be received by the City of Plano within 120 days of purchase date.
- Applications take 30 days to process and are processed in the order they are received on a first-come, first-served basis. If required documentation has not been provided, rebate will be denied.
- Complete applications can be sent to:

City of Plano  
Water Conservation Rebate Program  
4200 W. Plano Parkway, 2nd Floor  
Plano, TX 75093
- Scanned copies of applications and receipts can be emailed to [waterrebates@plano.gov](mailto:waterrebates@plano.gov) or faxed to 972-769-4219.
- Old toilets may be disposed through Bulky Waste Collection by placing item adjacent to waste collection point by 7:00 am on scheduled bulky waste collection day. Each household is assigned a specific collection day. For information on bulky waste collection days, visit [www.livegreeninplano.com](http://www.livegreeninplano.com) or call Customer Service at (972) 769-4150.



Questions about the program? Contact [waterrebates@plano.gov](mailto:waterrebates@plano.gov) or call 972-769-4216.



# Water Rebate Program Residential High Efficiency Toilet (HET) Application



## Participant Information

City of Plano Utility Account Number: \_\_\_\_\_  
 Name of Account Holder: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
 Street Address: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Email Address: \_\_\_\_\_ (to be notified when approved)

## Purchase Information

Year house was built: \_\_\_\_\_ *(must be 1994 or earlier)*    Are you the owner of the home?    Yes    No  
 How many toilets were installed? (check one)    1    2    3    Date of purchase: \_\_\_\_\_  
*\*must be within 120 days of application date*  
 Please complete the information below for each new toilet installed:

	Brand	Model	WaterSense® labeled?
<b>Toilet 1</b>			
<b>Toilet 2</b>			
<b>Toilet 3</b>			

***Only WaterSense® labeled toilets are eligible for a rebate.***

Who installed the new toilet(s)? (check one)    yourself    licensed plumber    Other \_\_\_\_\_

If installed by a licensed plumber, provide the following information:

Name of licensed plumber: \_\_\_\_\_ Company: \_\_\_\_\_

## Rebate Program Terms

By signing below, I confirm that I have read and understand the program guidelines, and agree to the following:

- I understand while my application is being processed a representative from the City of Plano may contact me to verify the installation of my new toilets before my rebate is issued.
- In accepting this rebate credit, I acknowledge that the City of Plano is in no way responsible for the condition of the plumbing on my side of the meter, now or in the future.
- I understand that the City of Plano does not endorse specific brands, products, or dealers; nor does it guarantee materials, workmanship, performance, or durability of the qualifying items.
- I understand I may receive reimbursements not to exceed the amount outlined in the program guidelines.
- Processing of completed applications takes approximately 30 days. Once processing is complete and the rebate is approved, a credit will appear on my utility bill.
- I have included all of the required documentation to apply for this rebate.
- I certify that the information on this application is true and correct to the best of my knowledge.

Participant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### For Office Use Only

Approved Date:	Denied Date:
Rebate Amount:	Denied Reason: