



Plano Fire-Rescue

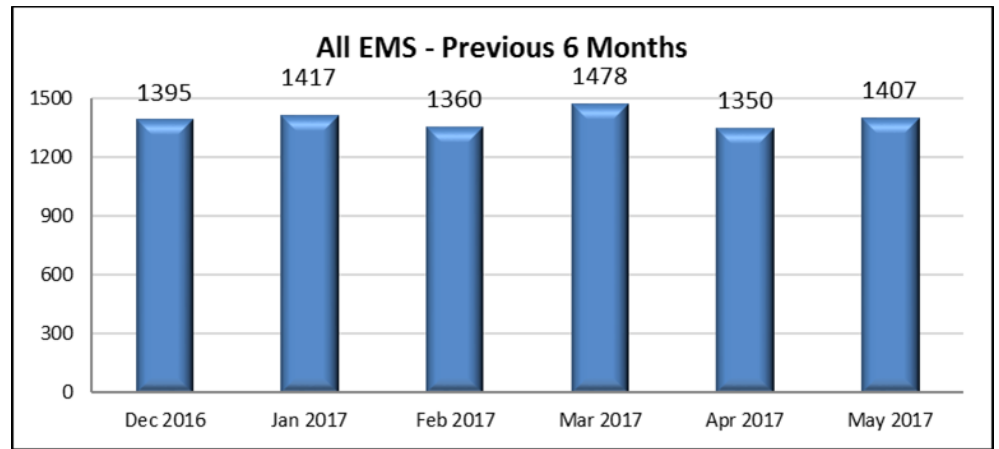
Monthly Update
May 2017

CONFIRMED INCIDENTS

Emergency Medical Services

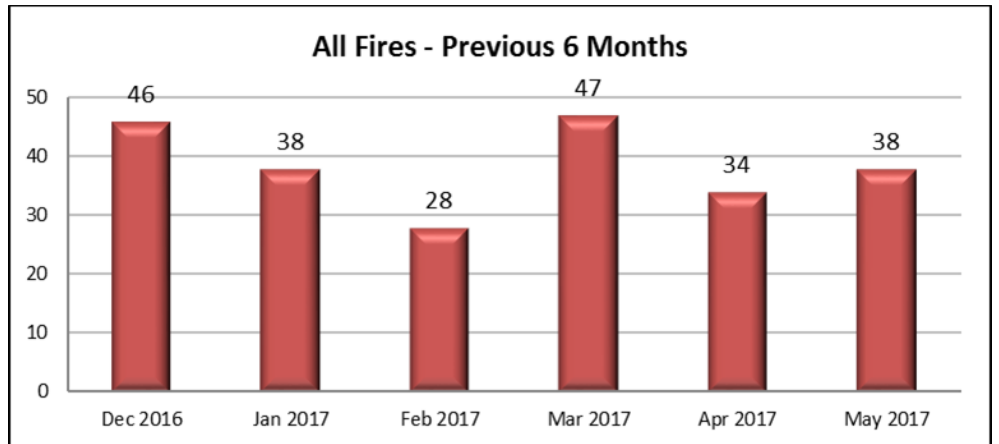
^Total Cardiac Arrests	12
^Total Saves*	0
^Utstein Cardiac Arrests	0
^Utstein Saves*	0
Myocardial Infarctions	8
Strokes	8
Motor Vehicle Accidents	211
Total EMS Incidents	1,407

^ Data from CARES Report.
* Discharged from hospital neurologically intact.



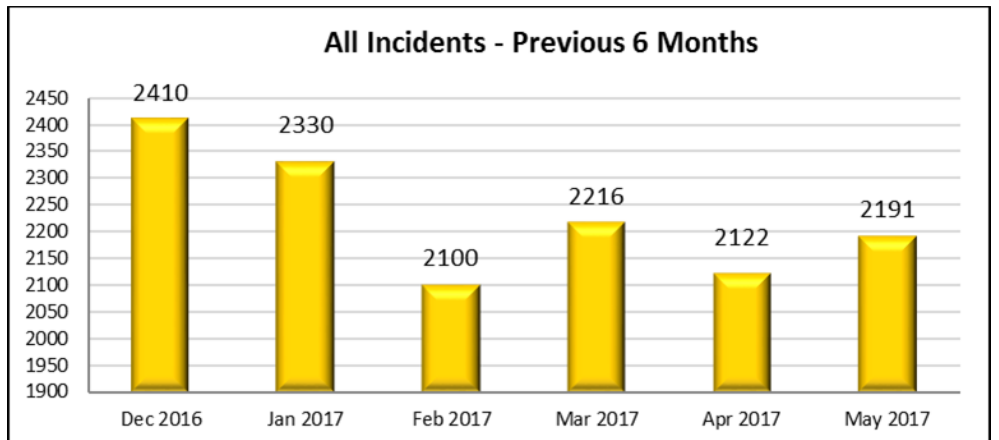
Fire Services

Structure Fires	9
Passenger Vehicle Fires	4
Grass/Brush/Vegetation Fires	5
Other Fires	20
Total Fire Incidents	38



All Incidents

Fires	38
EMS	1,407
Hazardous Conditions	60
False Alarms/Calls	169
Good Intent Calls	329
Service Calls	186
Other Incidents	2
Total Incidents	2,191





RESPONSE TIMES

ALL EMERGENT CALLS

	5 Year Average for May	May 2017 Average	May 2017 90 th Percentile
Turnout—All Turnouts Dispatch to Enroute	00:57	01:00	01:31
Travel—All Units Enroute to Arrival	04:14	04:23	07:06
FD Response Dispatch to Initial Arrival	04:51	04:56	07:01

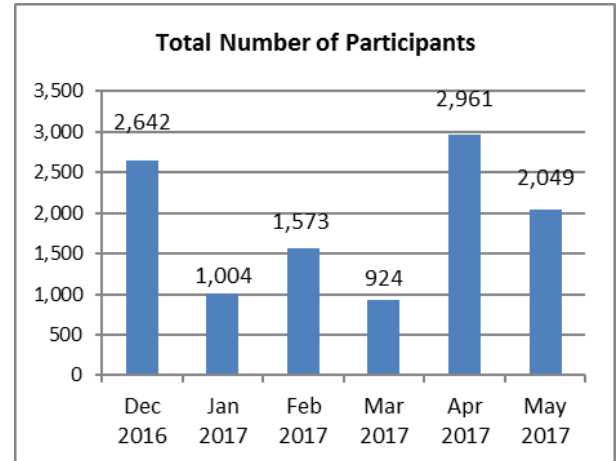
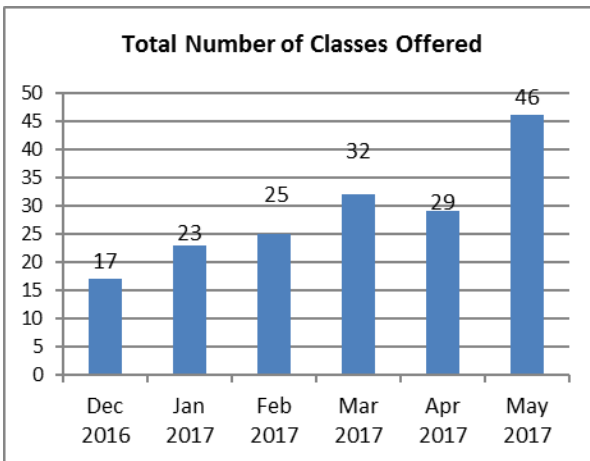
CITIZEN SURVEY RESPONSES

APRIL 2017 — 24 RESPONSES OF 200 CARDS SENT

	Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
Exceeded	83.33%	87.50%	91.67%	79.17%
Met	16.67%	12.50%	8.33%	20.83%
Did Not Meet	-	-	-	-

PUBLIC EDUCATION AND OUTREACH

	May 2017	December 2016— May 2017	December 2015— May 2016
Total Number of Classes Offered	46	172	169
Total Number of Participants	2,049	11,153	9,137
Number of CPR Classes Offered	1	8	18
Number of CPR Participants	40	372	503



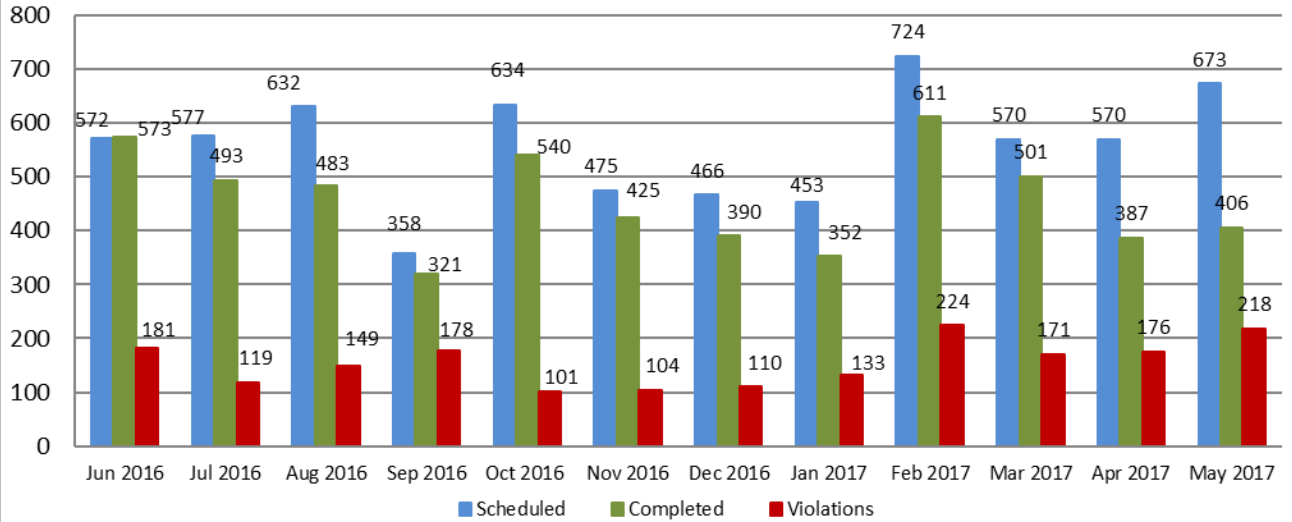
MAY 2017



EXISTING BUILDING INSPECTIONS

	May 2017	May 2016
Scheduled	673	659
Completed	406	542
Violations	218	250

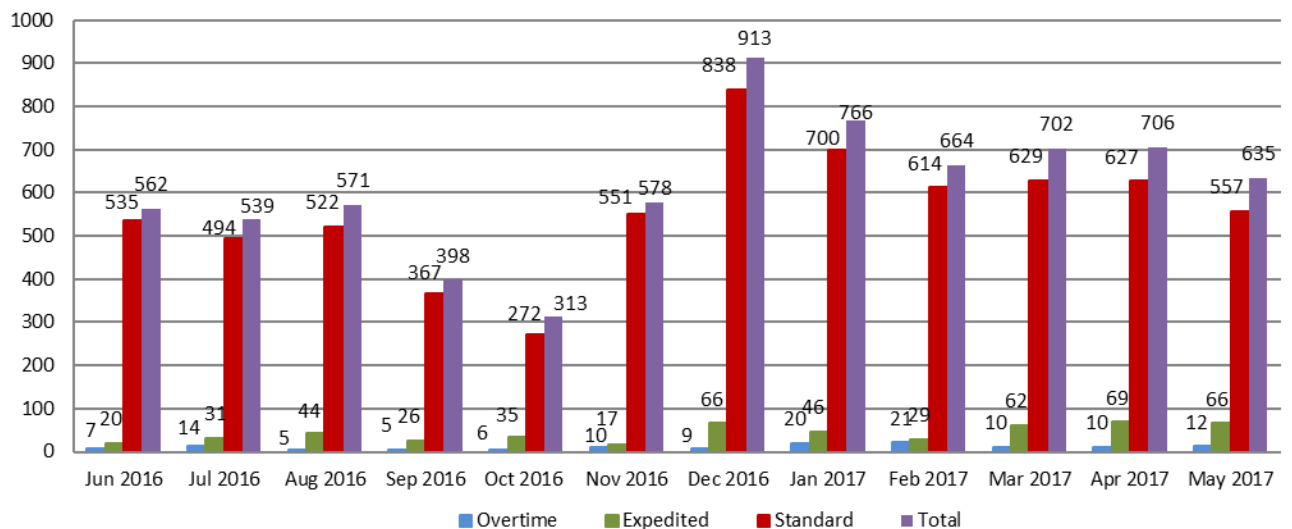
Existing Building Inspections - Previous 12 Months



NEW CONSTRUCTION INSPECTIONS

	May 2017	May 2016
Standard	557	415
Expedited	66	35
Overtime	12	14
Total	635	464

New Construction Inspections - Previous 12 Months

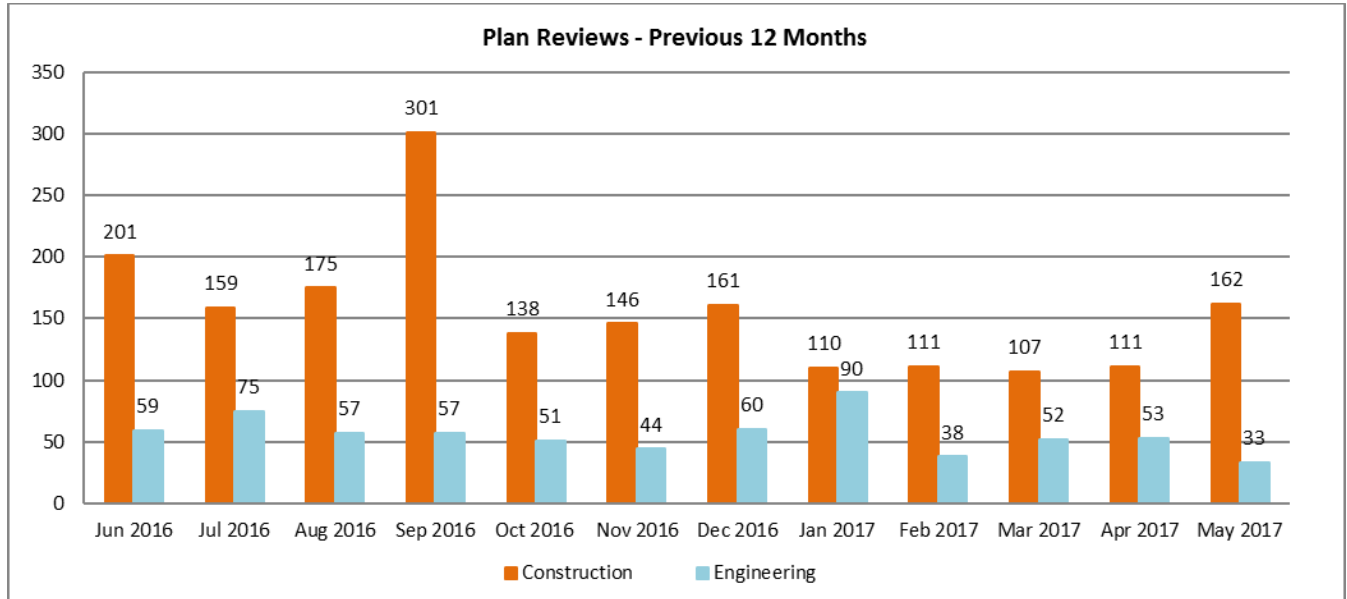


MAY 2017



PLAN REVIEWS

	May 2017	May 2016
Construction	162	178
Engineering	33	44



FIRE LOSSES AND INVESTIGATIONS

	May 2017	May 2016
Investigations	9	2
Fires > \$10K Loss	10	5

ITEMS OF INTEREST

At the May 22 City Council Meeting, Assistant Chief Chris Biggerstaff, along with the help of Patches the Clown, thanked Firehouse Subs Franchise Owner Saul Martinez and the Firehouse Subs Public Safety Foundation for the grant they awarded Plano Fire-Rescue which purchased a new 2017 Ford F250 4x4 Crew Cab Super Duty truck. The truck will be used by Community Outreach & Education staff most of the year and during the fall it will pull the Plano LAFS Clowns and Characters trailer to their programs.

MAY 2017