



# Plano Fire-Rescue

Monthly Update  
February 2017

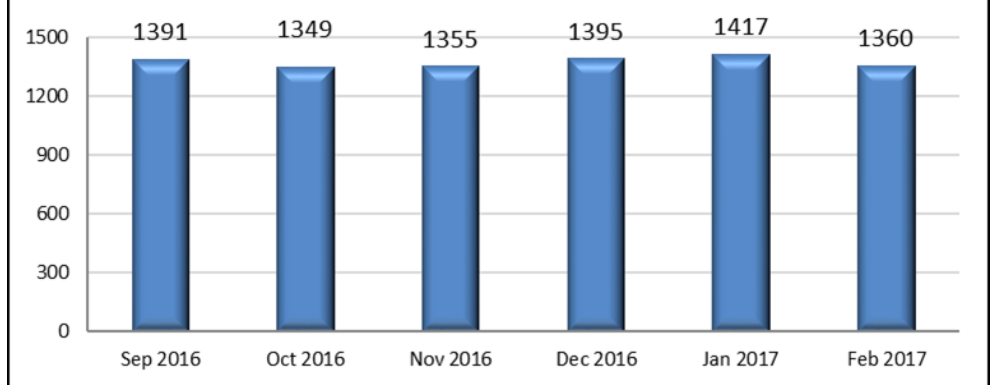
## CONFIRMED INCIDENTS

### Emergency Medical Services

^Total Cardiac Arrests	12
^Total Saves*	1
^Utstein Cardiac Arrests	1
^Utstein Saves*	0
Myocardial Infarctions	4
Strokes	6
Motor Vehicle Accidents	172
Total EMS Incidents	1,360

^ Data from CARES Report.  
\* Discharged from hospital neurologically intact.

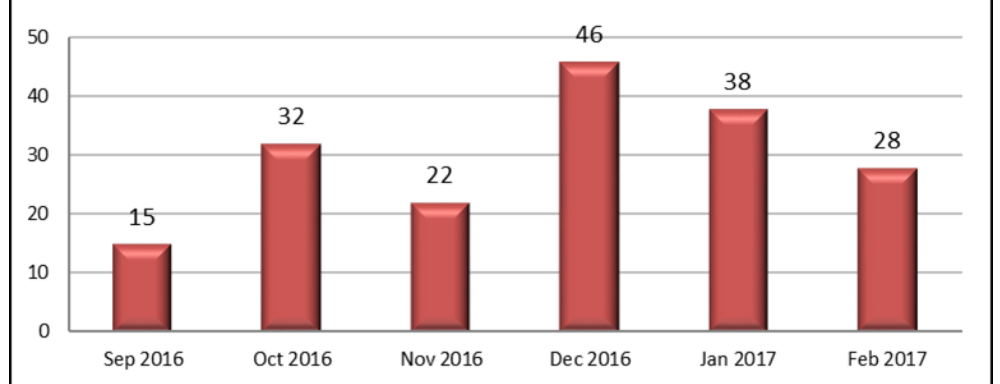
All EMS - Previous 6 Months



### Fire Services

Structure Fires	3
Passenger Vehicle Fires	5
Grass/Brush/Vegetation Fires	3
Other Fires	17
Total Fire Incidents	28

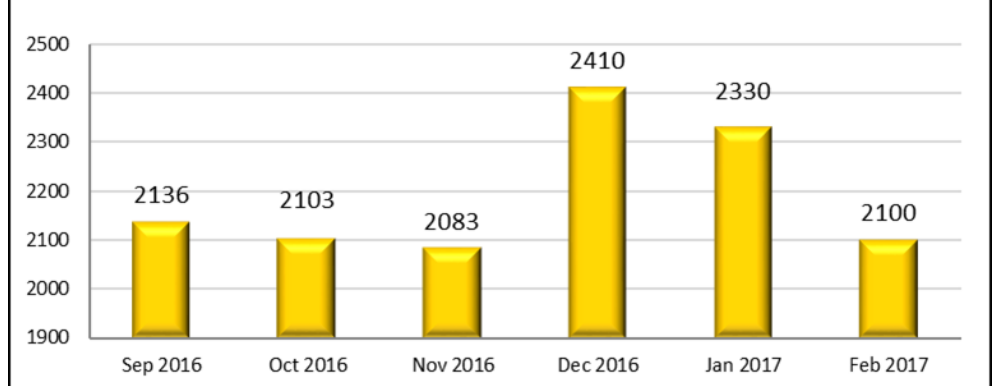
All Fires - Previous 6 Months



### All Incidents

Fires	28
EMS	1360
Hazardous Conditions	43
False Alarms/Calls	133
Good Intent Calls	344
Service Calls	190
Other Incidents	2
Total Incidents	2100

All Incidents - Previous 6 Months





# RESPONSE TIMES

## ALL EMERGENT CALLS

	5 Year Average for February	February 2017 Average	February 2017 90 <sup>th</sup> Percentile
Turnout—All Turnouts Dispatch to Enroute	00:57	1:00	1:30
Travel—All Units Enroute to Arrival	4:12	4:17	7:04
FD Response Dispatch to Initial Arrival	4:50	4:54	6:54

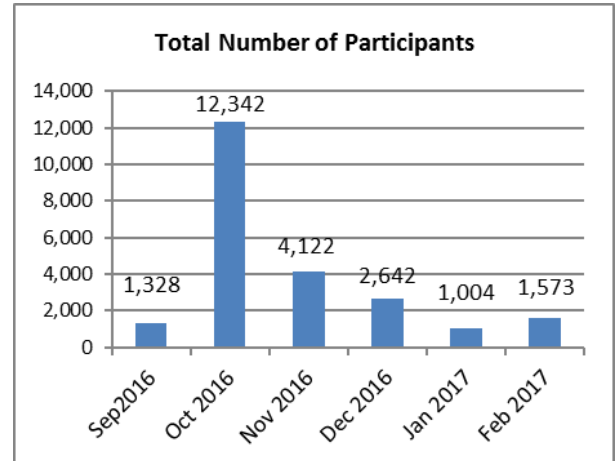
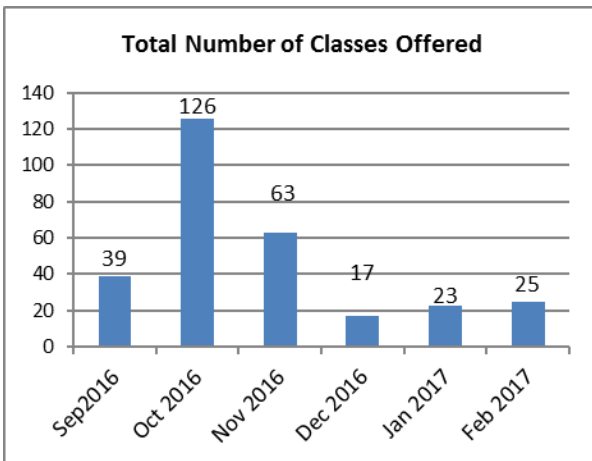
# CITIZEN SURVEY RESPONSES

## JANUARY 2016 — 29 RESPONSES OF 200 CARDS SENT

	Response Time	Quality of Service	Courtesy of Personnel	Appearance of Personnel
Exceeded	65.52%	86.21%	89.66%	79.31%
Met	34.48%	13.79%	10.34%	20.69%
Did Not Meet	-	-	-	-

# PUBLIC EDUCATION AND OUTREACH

	February 2017	September 2016—February 2017	September 2015—February 2016
Total Number of Classes Offered	25	293	288
Total Number of Participants	1,573	23,011	17,892
Number of CPR Classes Offered	1	10	16
Number of CPR Participants	14	388	954

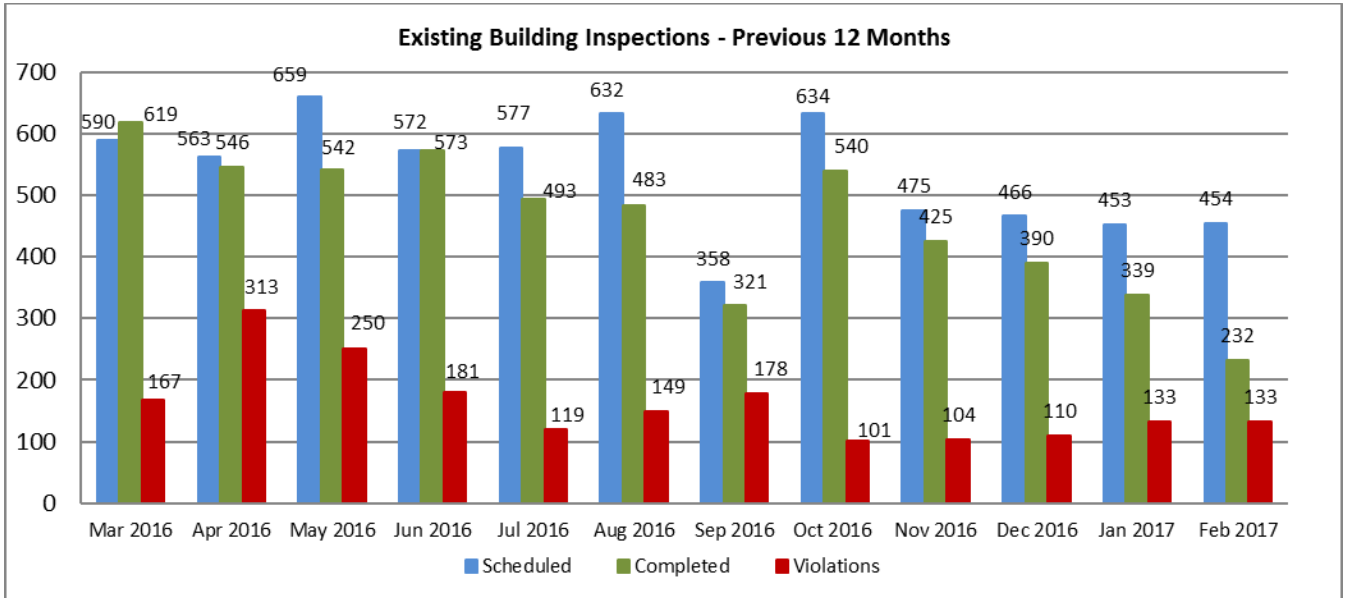


FEBRUARY 2017



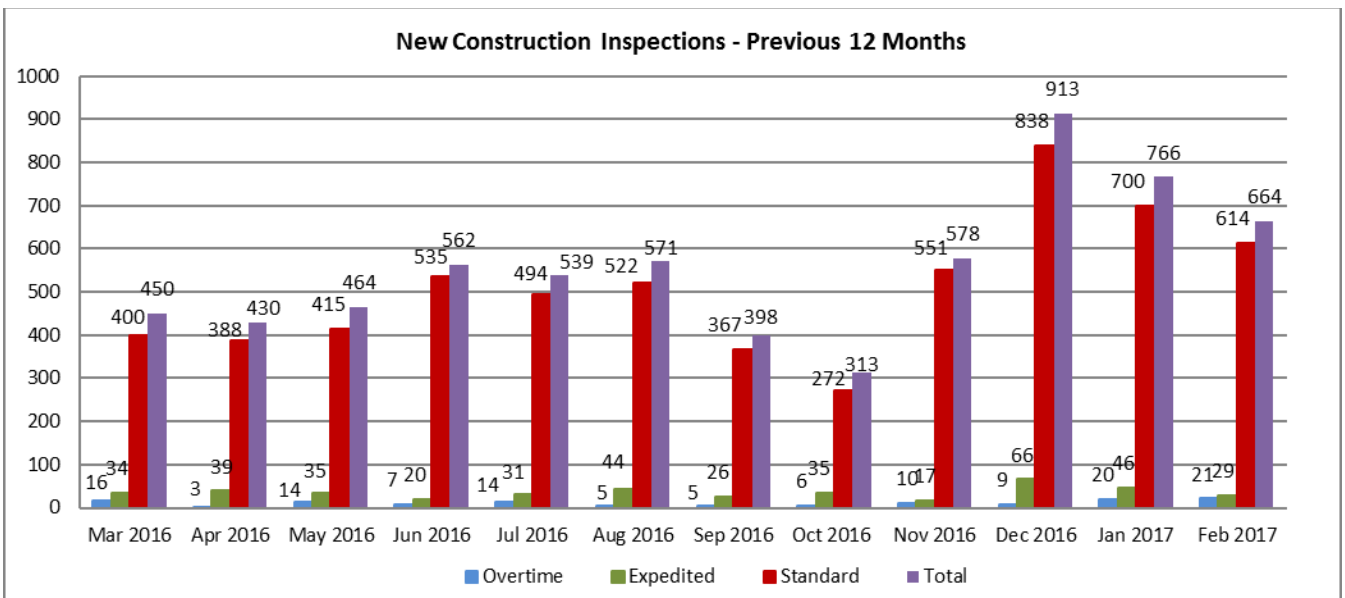
# EXISTING BUILDING INSPECTIONS

	February 2017	February 2016
Scheduled	454	719
Completed	232	811
Violations	133	278



# NEW CONSTRUCTION INSPECTIONS

	February 2017	February 2016
Standard	614	336
Expedited	29	3
Overtime	21	17
Total	664	356

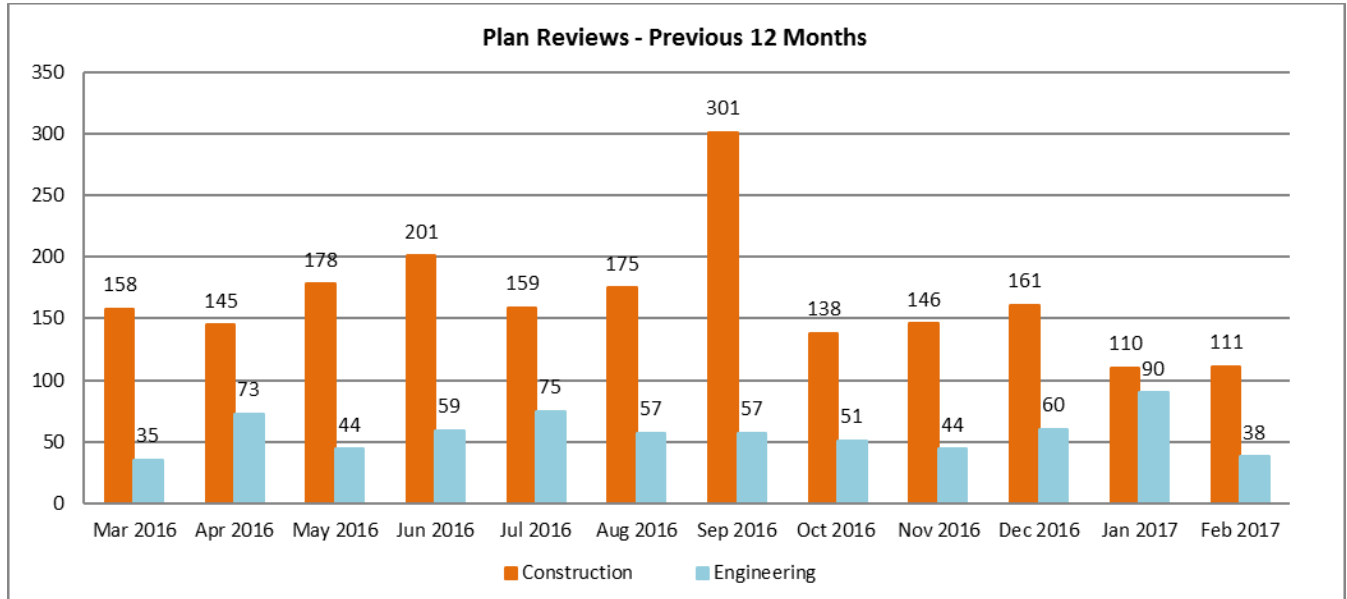


FEBRUARY 2017



# PLAN REVIEWS

	February 2017	February 2016
Construction	111	156
Engineering	38	31



# FIRE LOSSES AND INVESTIGATIONS

	February 2017	February 2016
Investigations	7	4
Fires > \$10K Loss	6	5

# ITEMS OF INTEREST

On Tuesday, February 21, Fire Chief Sam Greif assisted Firefighter Luke Thompson present an appreciation plaque to Mrs. Gigi Engle, representative of the Olmsted-Taylor Foundation, for their generous bequest of \$2,500 to the Plano Fire Explorer Post 215. The bequest will be used to help fund the Explorers registration for the Dallas Fire Games and additional uniform purchases.

FEBRUARY 2017