

CITY OF PLANO
ANIMAL SHELTER ADVISORY COMMITTEE

October 23, 2018

6:30 P.M.

PLANO ANIMAL SHELTER CONFERENCE ROOM

4028 WEST PLANO PARKWAY

ITEM NO.	EXPLANATION	
	Mission Statement: The Animal Shelter Advisory Committee will assist the City and its Animal Services Department in communicating awareness to the citizens of Plano regarding services, procedures, and compliance with State regulations concerning the operation of the animal shelter and coordinating review programs and services. The Committee will make recommendations for improvements in programs and services to better serve the community. The Committee shall be advisory in nature and shall not have any responsibility or authority over any board, commission, public office or employee of the City.	
1.	Call to Order	Ruth
2.	Public comments*	Ruth
3.	Review and approve minutes from July 24, 2018	Ruth
4.	Communications and Community Outreach discussion	Cantrell
5.	Shelter report	Cantrell
6.	Adjourn	Ruth
	<p>*In accordance with the Open Meetings Act, the Animal Shelter Advisory Committee will hear comments of public interest, but any discussion shall be limited to placing the item on a future agenda for further consideration. Remarks are limited to five (5) minutes per speaker, with a maximum of 30 total minutes of testimony. Other time restraints may be directed by the Chairperson. The Plano Animal Shelter is wheelchair accessible. A sloped curbed entry is available at the main entrance with specially designated parking spaces nearby. Requests for sign interpreters or special services must be received forty-eight (48) hours prior to the meeting time by calling the Animal Services Division at 972-769-4360.</p> <p>Council Liaisons: Council Members Harrison and Smith</p>	

Animal Shelter Advisory Committee
July 24, 2018

COMMITTEE MEMBERS PRESENT

Dr. Sunny Lee Ruth, Chair
Jamey Cantrell
Karen Dubrow
Tammy Chow-Hayes
Meryl Evans
Lisa Moore
Robert Watson

COMMITTEE MEMBERS ABSENT

Dr. Sunny Lee Ruth, Chair

STAFF MEMBERS PRESENT

Debbie New, Senior Administrative Assistant
Michelle Voirin, Assistant City Attorney III

Mr. Cantrell called the meeting to order at 6:31 p.m., July 24, 2018 in the conference room of the Plano Animal Shelter, 4028 West Plano Parkway. A quorum was present.

COMMENTS OF PUBLIC INTEREST

No one appeared to speak.

Dr. Dubrow made a motion to approve the minutes of the April 24, 2018 meeting. Ms. Moore seconded the motion which passed 6-0.

SHELTER REPORT

Mr. Cantrell discussed the statistics for the third quarter which were down approximately 8-10% in most areas. A few areas were up or down significantly. Owner surrenders increased by about 35%. Redemptions, adoptions and field calls were down, and the number of visitors decreased by about 13% possibly since Clear the Shelter was in July of last year. Euthanasia was about the same, and volunteers were up by about 30%. Mr. Watson asked for the reason

for surrenders, and Mr. Cantrell stated that the number one reason provided is moving, but this could possibly just be an excuse. Wildlife intake was down about 20%. There are less calls now regarding bobcats but more about rodents and rabbits.

A discussion was held on animals left in vehicles as well as tethering, heat related incidents, social media, taking the trailer to the Dog Parks and the upcoming Clear the Shelter event.

Officers are now wearing body cameras, the vestibule has been completed and renovations of the dog quarantine area is now being done.

The committee toured the new vestibule.

The next meeting will be held on October 23, 2018.

Dr. Dubrow made a motion to adjourn the meeting, and Ms. Moore seconded the motion which passed 6-0. The meeting adjourned at 7:38 p.m.

Dr. Sunny Lee Ruth, Chair



Plano Animal Services

4th Quarter FY 17/18



Intakes

1,810

- 921 Impounds
- 464 Owner Surrenders
- 23 Quarantines
- 402 Transfers/Others

878 Dogs • 523 Cats • 409 Others



Dispositions

1,735

- 220 Owner Redemptions
- 767 Adoptions
- 391 Transfers/Other
- 357 Euthanized

822 Dogs • 536 Cats • 377 Others



Registrations

- 2,787 Altered
- 147 Intact
- 0 Dangerous Animals

Overall Customer Satisfaction Rating

4.38



Miscellaneous

- 12,111 Visitors
- 629 Animal Sterilizations
- 11 Educational Presentations
- 5,515 Volunteer Hours
- 92 Low-Cost Sterilizations
- 2,541 Completed Field Calls

Dog & Cat Euthanasia

206 (7.3%)

- 52 Behavioral Reasons
- 50 Medical Reasons
- 104 Owner Requests
- 0 Policy Reasons
- 0 Space Limitations
- 93 Dogs • 113 Cats





Plano Animal Services

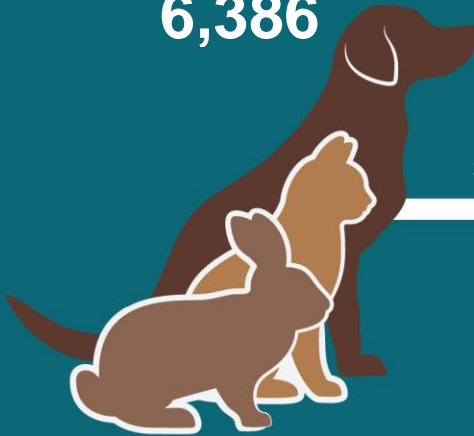
Fiscal Year 2017/2018



Intakes 6,386

- 3,128 Impounds
- 1,714 Owner Surrenders
- 106 Quarantines
- 1,438 Transfers/Others

3,354 Dogs • 1,747 Cats • 1,285 Others



Dispositions 6,096

- 910 Owner Redemptions
- 2,651 Adoptions
- 1,404 Transfers/Other
- 1,131 Euthanized

3,236 Dogs • 1,674 Cats • 1,186 Others



Registrations 11,324

- 10,758 Altered
- 562 Intact
- 4 Dangerous

Overall Customer Satisfaction Rating 4.29



Miscellaneous

- 41,878 Visitors
- 2,189 Animal Sterilizations
- 49 Educational Presentations
- 19,575 Volunteer Hours
- 422 Low-Cost Sterilizations
- 10,177 Completed Field Calls

Dog & Cat Euthanasia 706 (7.5%)

- 207 Behavioral Reasons
- 175 Medical Reasons
- 324 Owner Requests
- 0 Policy Reasons
- 0 Space Limitations

357 Dogs • 349 Cats

